



plnar
snap app



PLNAR
for Policyholders

Welcome to PLNAR Snap, a self-service app that helps you document interior damage and rooms in your home by simply taking photos. This visual guide will take you through the process of downloading the app, starting your project and getting your insurance adjuster the information they need to start your claim faster.

PLNAR for Interior Property Claims

Benefits of Using PLNAR Snap:

- Get your claim started with no need for anyone to enter your home
- Document interior damage and rooms on your own time
- Don't worry about mistakes – you can repeat steps and retake photos as many times as you like



Not comfortable downloading apps to your smartphone or using a smartphone to take pictures?

Just text the SMS project link to a family member who may be more familiar with downloading apps and using a smartphone to take photos.

Tips for a Smooth Snap App Experience:

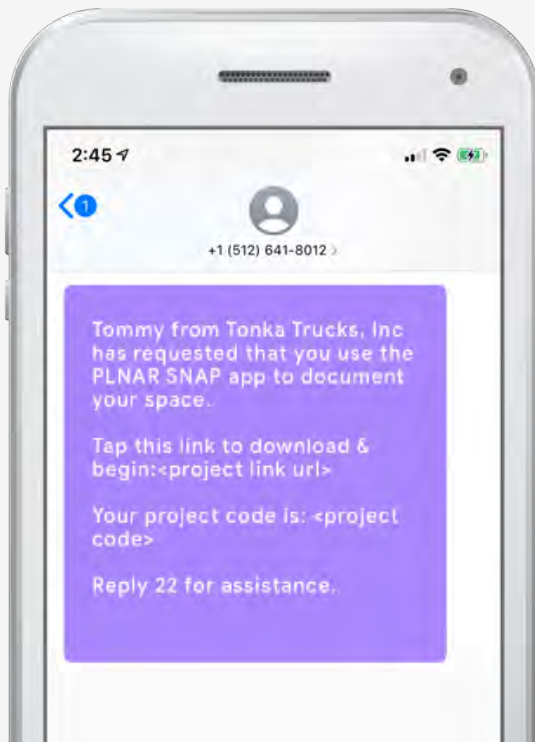
You will receive 1 text message.

Click the link in the text message from PLNAR to download the PLNAR Snap app and start your PLNAR project.

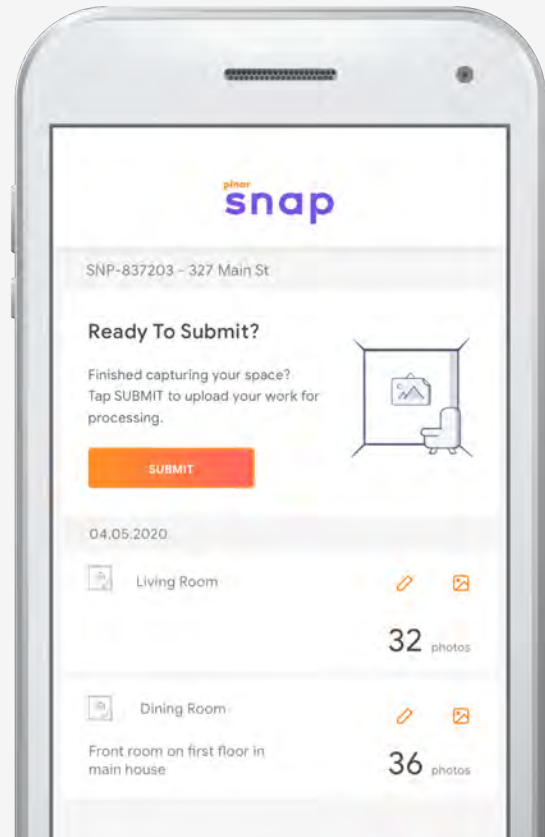
- Before you get started, brighten up the space by opening blinds and shades to improve natural lighting
- Put your smartphone on DO NOT DISTURB mode when using the app to prevent disruptions
- Take your time: smooth & steady reduces blur & increases photo quality
- Take lots of photos: the more photos the better!

Walk Step-by-Step to See How PLNAR Snap Works

Step 1: An insurance adjuster will create a new claims project for you and send a text message to your smartphone. Click on the link in this text message to download app and begin your PLNAR project.



Step 2: Follow the instructions in the App and make sure to click SUBMIT at the end.



Take a Video Tour of the PLNAR Snap App Before You Get Started

To see PLNAR Snap in action, watch our short video showing a live walkthrough of how to successfully use the app to take photos that will help your adjuster evaluate your loss.



In minutes, you will see how to:

- Download the app
- Follow the guided instructions to take a few pictures
- Send the photos to the adjuster so they can see the damage and measurement data required to complete the loss estimate